

# QUALITY POLICY

BMT Medical Technology s.r.o.



The Quality Policy has been set for BMT Medical Technology s.r.o. and for our subsidiary sales and service organizations:

## Fields of Activities and Services – Focus on the Customer

- BMT is a powerful team focused on values and expectations of people in and outside the company.  
We want to meet and exceed the expected levels of values, quality and flexibility.
- Satisfaction of customers is a critical criterion for us.
- We offer complex solutions in the field of development, manufacture, consultancy, supplies and service of sterilization, disinfection and laboratory engineering.



## Creative Thinking – Ability of Innovation

- We consider know-how and creative thinking to be the source of our competitiveness. We use the most up-to-date findings of science and engineering for development of our products, services and relations with our clients.
- Creativity and dynamics of the changes performed will satisfy current and future needs of our clients.
- We set goals, including goals to meet regulatory and product requirements.



## Team Co-operation – Efficiency

- Team co-operation, application of creative ideas of employees and clients and open communication support growth of products and services values as perceived by the client with simultaneous minimization of costs and time.
- We create an environment that motivates personal involvement in meeting requirements and maintaining the effectiveness of the quality management system.



## Company Behavior – Ethics

- BMT is a company characterized by high professionalism and ethics of behavior.
- We fulfill and meet required legislative regulations and standards and we positively affect development in the branch.
- We will always quickly and efficiently react to changing environment with the aim of maximal satisfaction of clients' needs.
- We take care of environmental protection and we define our environmental policy accordingly.



## Associates – Go-Aheadness

- We freely communicate our business with our employees, including their tasks and future in the business. We train high-performing and loyal employees, aware of their rights and liabilities and able to participate in creation and development of our company.



## Results – Winning Team

- In all of your activities we will positively differ from the other companies by our professionalism, determination and fulfillment of our liabilities in value, time and quality.
- Successful business activities will allow us to continue our investments into the future and to meet in a better way our liabilities towards clients, co-workers, business partners and the company.

